TERMS AND CONDITIONS OF THE ONLINE STORE

Valid from 19.06.2026.

The regulations valid until 6.10.2025 can be found at the link: https://kidde.pl/docs/regulamin/regulamin20251006en.pdf

Table of contents

§ 1. Definitions 1
§ 2. General Provisions 2
§ 3. Client Account 3
§ 4. Orders 3
§ 5. Payment and price 4
§ 6. Delivery 5
§ 7. Withdrawal 5
§ 8. Warranty for defects 6
§ 9. Personal Data Protection 7
§ 10. Provision of services by electronic means 7
§ 11. Reviews 8
§ 12. Final provisions 8

§ 1 Definitions

The terms used in the Terms and Conditions shall mean, respectively:

1. **Shop / Online Shop** – an online store run by the Seller available at https://kidde.pl**.**
2. **Seller** – Aisko Artur Jackowicz Spółka Jawna, Aksamitna 4, 02-287 Warsaw, NIP: 1231134132, REGON: 141236986, KRS: 0000295725, BDO Registration Number: 000005213, e-mail address: regulamin@aisko.pl, phone number: +48226663727.
3. **Client** – a natural person, a legal person and an organizational unit without legal personality, which is granted legal capacity by law, purchasing Products through the Online Store.
4. **Registered Customer** – a Client using the Online Shop who has Registered and created a Customer Account.
5. **Registration** – a one-time activity performed by the Client within the Online Store, consisting in filling in the registration form in order to create a Customer Account.
6. **Password** – a string of letter, digital or other characters, specified by the Client during Registration in the Online Shop, enabling access to the Client's Account and serving to secure it.
7. **Client Account** – an individual panel of the Client available after registration and login, marked with a login and password, used to purchase Products through the Online Store, as well as to obtain information about the history of Orders by the Client.
8. **Consumer** – a natural person purchasing Products in the Online Store for a purpose not directly related to their business or professional activity.
9. **Entrepreneur** – a natural person, legal person or an entity without legal personality, purchasing Products in the Online Store as part of their business or professional activity. in the case of a natural person, an

Entrepreneur is considered to be a natural person purchasing Products in the Online Shop for a purpose directly related to their business activity, when it follows from the content of this agreement that it is of a professional nature for them, resulting in particular from the subject of its business activity, made available on the basis of the provisions on the Central Register and Information on Economic Activity.

10. **Entrepreneur with the rights of a consumer** – a natural person purchasing Products in the Online Store for a purpose directly related to their business activity, when it follows from the content of this agreement that it does not have a professional character for them, resulting in particular from the subject of their business activity, made available on the basis of the provisions on the Central Register and Information on Business Activity.
11. **Working days** – weekdays from Monday to Friday, except for public holidays in accordance with the Act of 18 January 1951 on public holidays.
12. **Terms and Conditions** – this document defining the rights and obligations of the Seller and the Client and the conditions for placing orders and making purchases in the Online Store.
13. **Shopping Cart** – a service made available by the Seller in the Online Shop, within which the Products added by the Client to the Order are visible, enabling the Order to be placed and changed, as well as to display the current value of the Order.
14. **Order** – a declaration of intent of the Client, constituting an offer to conclude a Sales Agreement submitted to the Seller by the Client, submitted using the functionality of the Online Store, containing information necessary to conclude and perform the Sales Agreement.
15. **Product** – a movable item available in the Online Shop, intended for sale on the basis of a Sales Agreement concluded by the Seller with the Client, using the functionality of the Online Shop.
16. **Sales Agreement** – a sales agreement within the meaning of the Civil Code, concerning the sale by the Seller to the Client of the Products covered by the Order, the terms of which are specified in the Terms and Conditions.
17. **GDPR** – Regulation (EU) 2016/679 of the European Parliament and of the Council of 27 April 2016 on the protection of natural persons with regard to the processing of personal data and on the free movement of such data, and repealing Directive 95/46/EC (General Data Protection Regulation).
18. **Payment Operator** – it is understood as an entity providing payment services within the Store to its Customers. The payment operators are the following providers of online payment services: Autopay S.A., PayU S.A., Tpay - Krajowy Integrator Płatności S.A., Bank Millennium S.A.

§ 2 General provisions

1. The online store available at https://kidde.pl is run by Aisko Artur Jackowicz Spółka Jawna, Aksamitna 4, 02-287 Warsaw, NIP: 1231134132, REGON: 141236986, KRS: 0000295725, BDO Registration Number: 000005213, e-mail address: sklep@e.net.pl, phone number: +48226663727.
2. The Terms and Conditions define the rights and obligations of the Clients and the Seller.
3. The Terms and Conditions are drawn up in Polish and constitute a model contract within the meaning of the provisions of the Act of 23 April 1964 – the Civil Code.

4. In order to conclude an agreement with the Seller, the Client may exercise the right to negotiate the terms of the contract before placing an order. In the event that the Client resigns from the possibility of negotiations, these Terms and Conditions constitute the content of the agreement concluded between the parties.
5. The Client may access the Terms and Conditions at any time via the link provided on the Online Store's website, as well as by saving them in any format on a medium of their choice.
6. If it is not explicitly indicated in the commercial information, the Products offered in the Online Store are in accordance with the agreement within the meaning of Article 43b(1) and (2) of the Act of 30 May 2014 on Consumer Rights.
7. Communication with the Seller made by the Client results in the Client incurring costs resulting from agreements concluded by the Client with third parties for the possibility of using certain forms of distance communication. The seller does not charge any additional fees or benefits for the ability to communicate with him.
8. In the event of a dispute with the Seller, the Consumer has the opportunity to settle the matter amicably by:
   a) application to a permanent consumer arbitration court.
   b) mediation.
   c) turning to the Voivodeship Trade Inspection Inspector.
   d) turn to the Consumer Federation.
   e) use the platform of the online system for resolving disputes between consumers and businesses at EU level, available at: http://ec.europa.eu/consumers/odr (ODR Platform).

§ 3 Client Account

1. In order to create a Customer Account, the Client performs Registration using the form, providing the data listed in the registration form.
2. The password provided when logging in to the Store may consist of letters, numbers and/or special characters. The password is individual for each client. You can change your password in your Client Account by entering your email address and a new password.
3. The User's login is the Client's e-mail address provided during registration.
4. Opening a Customer Account is free of charge and voluntary.
5. Registration is not a condition for placing an order in the Store. The Client has the option of placing an order through the Online Shop without prior registration, using the order form.
6. The Client undertakes to provide true data.

§ 4 Orders

1. Information about products presented in the Online Store does not constitute an offer within the meaning of the provisions of the Civil Code, it constitutes an invitation to conclude a sales agreement.
2. Placing an order constitutes an offer within the meaning of the provisions of the Civil Code, submitted to the Seller by the Client.
3. The customer has a choice of two ways of placing an order:

a) placing an order after prior registration, through the Client Account.
b) placing an order without registration, via the order form.

4. In order to place an order, the Client should add the product he intends to purchase to the "Cart". Adding a product to the "Shopping Cart" is not tantamount to placing an order. Products can be added or removed from the "Shopping Cart" at will.
5. A customer with a Customer Account, after logging in and after finally adding products to the "Cart", is redirected to the form used to place orders, in order to specify the method of delivery and payment method. Then the customer is redirected to the order summary. Placing an order is made by selecting the "Buy and pay" button.
6. A customer who does not have a Customer Account, after the final addition of products to the "Cart", is redirected to the form used to place orders, in order to provide the address, payer's details, delivery method and payment method. Then the customer is redirected to the order summary. Placing an order is made by selecting the "Buy and pay" button.
7. The condition for placing an order is to read and accept these Terms and Conditions, which the Client confirms before placing an order by ticking the appropriate box in the order form.
8. Pressing the "Buy and pay" button means that the Customer places an order with an obligation to pay.
9. Information about the total value of the order, which includes the price of the goods and the costs of its delivery, is each time provided on the website of the Online Store during the order, including before the direct approval and placing of the order by the Client. These are the total costs that the Client is obliged to pay, together with the applicable taxes and the costs of delivering the goods.
10. After placing an Order, the Client will receive a message entitled "Order Confirmation" at the e-mail address (e-mail) provided when placing the Order or associated with the Client's Account. This e-mail constitutes acceptance of the Client's offer. At the moment of informing the Client about the acceptance of the offer submitted by the Client, the Sales Agreement is concluded between the Seller and the Client.

§ 5 Payment and price

1. The Client has the option of paying for the goods under the placed order in the following way:
   a) cash or payment card (cash on delivery) at the time of delivery of the goods by the supplier.
   b) by transfer to the Seller's bank account.
   c) payment online, BLIK or by payment card Visa, Visa Electron, Mastercard, MasterCard Electronic, Maestro via a selected payment operator.
2. Electronic payments are handled by the Payment Operator. Making a payment through the Payment Operator requires establishing a separate legal relationship with the Payment Operator and accepting its terms and conditions.
3. The prices listed on the Online Shop website are gross prices and are expressed in Polish zlotys. The price of the product before adding it to the "Cart" does not include shipping costs.

§ 6 Delivery

1. The Client chooses the type of delivery from the available on the Online Store's website. Delivery is made to the address indicated by the Customer in the order.
2. The Order will be processed immediately, no later than within 3 working days, unless a different deadline is specified in the Product card or during the Order submission. The order processing time is counted from the moment of obtaining a positive payment authorization.
3. The costs of delivering the Order, which are borne by the Client in addition to the price for the Products, are stated on the website of the Online Store when placing the Order.
4. Upon release of the Product, the benefits and burdens associated with the item and the risk of its accidental loss or damage pass to the Customer. In the case of delivery carried out by a carrier or forwarder other than the Seller, the release of the Product shall be deemed to be entrusted by the Seller to the carrier or forwarder, if the Customer is an Entrepreneur, or collection of the Product from the carrier or forwarder, if the Client is a Consumer or an Entrepreneur with consumer rights.
5. The Client who is an Entrepreneur is obliged to check the condition of the Product after delivery of the shipment, in the presence of the Seller's representative or the entity carrying out the transport. In the event of any damage to the consignment, the Entrepreneur is obliged to write an appropriate protocol.
6. It is recommended that the Client who is a Consumer, as well as an Entrepreneur with consumer rights, if possible, check the Product after delivery in the presence of the Seller's representative or the entity carrying out the transport. In the event of any damage to the shipment, it is also recommended that the Consumer, as well as the Entrepreneur with consumer rights, write down an appropriate protocol and contact the Seller immediately.
7. In the case of Orders placed by Customers who are Entrepreneurs, if the Seller cannot perform the service due to the fact that the ordered Product is not available, he is entitled to withdraw from it within thirty days of concluding the Sales Agreement.

§ 7 Withdrawal from the contract

1. A Client who is a Consumer, as well as an Entrepreneur with consumer rights, who has concluded a distance agreement through the Online Store, may withdraw from it within 14 days without giving a reason.
2. The Client is not entitled to withdraw from the agreement in the cases referred to in Article 38 of the Act of 30 May 2014 on Consumer Rights
3. The period for withdrawal from the agreement begins on the day on which the Client took possession of the Product or on which a third party other than the carrier indicated by the Client came into possession of the Product, and in the case of an agreement that:
   a) includes multiple Products that are delivered separately, in batches or in parts – from the time the last Product, its lot or part is taken possession of,
   b) consists in the regular delivery of the Product for a definite period of time – from taking possession of the first of the Products.
4. To meet the deadline for withdrawal from the contract, it is sufficient to send a statement of withdrawal before the expiry of the deadline for withdrawal from the contract.

5. The Client may exercise the right to withdraw from the sales agreement by sending a statement of withdrawal by e-mail or in writing to the Seller's address.
6. In the event of withdrawal from the agreement, the agreement is considered not to have been concluded.
7. In the event of withdrawal from the agreement, the Client is obliged to return the purchased Product immediately, but no later than within 14 days from the date of withdrawal from the agreement. To meet the deadline, it is sufficient to send the returned Product before the expiry of 14 days to the Seller's address.
8. The costs of returning (returning) the Product are borne by the Client.
9. The Seller shall immediately, no later than within 14 days of receipt of the Client's statement of withdrawal from the agreement, reimburse the Client for all payments made by the Client, including the costs of delivery of the item, with the exception of additional costs resulting from the method of delivery chosen by the Client other than the cheapest ordinary method of delivery offered by the Seller.
10. The Seller shall refund the payment using the same method of payment as the Client, unless the Client has indicated in the statement of withdrawal from the contract another method of refund that does not involve any costs for the Client.
11. The Seller may withhold the refund of payments received from the Customer until the Product is received back or the Customer provides proof of its return, whichever occurs first.
12. Electronic withdrawal
    a) In accordance with Directive (EU) 2023/2673, the Seller allows the Consumer and the Entrepreneur with the rights of a Consumer to withdraw from the contract electronically directly on the Online Store's website.
    b) The customer can use the return function using a dedicated "Withdraw from the contract" button available in the customer panel or in the footer of the website.
    c) The procedure requires filling in a simplified electronic form (providing your name, surname, order number and e-mail address) and confirming your choice with the "Confirm withdrawal from the contract" button.
    d) After sending the form, the Store's system automatically and immediately generates a confirmation of receipt of the statement, which is sent to the Customer's e-mail address along with the date and time of its submission.

§ 8 Warranty for defects

1. The Seller shall be liable for defects of the sold item to customers who are Entrepreneurs, in accordance with the rules set out in Article 556 et seq. of the Civil Code.
2. The Seller shall be liable to Customers who are Consumers or Entrepreneurs with consumer rights for the lack of conformity of the Product with the contract on the terms set out in Chapter 5a of the Consumer Rights Act.
3. The complaint may be submitted by the Client by e-mail or in writing to the Seller's address.
4. In the case of filing a complaint, it is recommended to provide in the complaint at least:
    a) name, surname, company, tax identification number, correspondence address and contact details.
    b) information on the date of conclusion of the agreement along with the confirmation of its conclusion.

c) information and circumstances regarding the subject of the complaint, in particular the type and date of the Product's non-conformity with the contract.
d) a request regarding the manner of handling the complaint.

5. The Seller shall respond to the Client's complaint immediately, no later than within 14 days from the date of its submission. The Seller's failure to respond within the above period means that the Seller has considered the complaint to be justified.
6. In the event that the complaint is not accepted, the Client will also be notified whether or not the Seller agrees to the out-of-court settlement of the dispute. In the event of consent, the Seller will indicate to the Client the entity competent for out-of-court settlement of the dispute.

§ 9 Personal Data Protection

Detailed information on the processing of Clients' personal data is specified in the "Privacy Policy", available at: https://kidde.pl/polityka-prywatnosci which is an integral part of these Terms and Conditions.

§ 10 Provision of services by electronic means

1. The Seller provides the following Electronic Services free of charge through the Online Store:
   a) creating and maintaining a Customer Account in the Online Shop.
   b) enabling the placing of an Order and the conclusion of a Sales Agreement.
   c) Enable the use of the Shopping Cart.
   d) Newsletter.
   e) providing access to data and materials contained in the Online Shop, including, in particular, information about the Products.
   f) enabling you to send messages via the contact form available within the Online Store.
2. Technical requirements necessary for cooperation with the ICT system through which the Seller provides Electronic Services:
   a) PC, Mac or other device that allows you to use the Store.
   b) Internet access.
   c) access to e-mail.
   d) appropriate software in the form of a web browser.
3. It is prohibited to provide the Client with illegal content.
4. The Agreement for the Provision of Services by Electronic Means is concluded at the moment of opening a Client Account by the Client, at the moment of subscribing to the Newsletter service, as well as at the moment of starting to use a given functionality of the Online Shop enabling the use of a specific electronic service.
5. The agreement for the provision of electronic services consisting in the creation and maintenance of the Client's Account in the Online Shop, as well as consisting in the provision of the Newsletter service, shall be concluded for an indefinite period of time. With regard to other electronic services provided through the Online Store, the agreement for the provision of these services is concluded for an indefinite period of time

and is terminated at the moment and by the Client ceasing to use the given electronic service and without the need to make additional statements.

6. The Client may terminate the agreement referred to in paragraphs 4 and 5 at any time and without giving any reason by sending an appropriate statement by e-mail or in writing to the Seller's address. A Client who is a Consumer, as well as an Entrepreneur with consumer rights, may also withdraw from the agreement referred to in paragraphs 4 and 5 within 14 days without giving a reason, on the terms specified in § 6.
7. A Client who is a Consumer, as well as an Entrepreneur with consumer rights, may submit a complaint regarding services provided electronically by the Seller by e-mail or in writing to the Seller's address.
8. The Seller shall consider the complaint regarding services provided by electronic means within 14 days from the date of its receipt, informing the Client immediately of its results.

§ 11 Reviews

The Seller may provide Customers with the opportunity to post reviews about the Store, the Seller or the Products within the Store or external services owned by third parties. In such a case, the provisions of this paragraph shall apply to the posting of reviews.

1. A review may be posted after using the Store, in particular after concluding the Agreement, and the review may be posted at any time.
2. The Client should formulate reviews in a reliable, honest and substantive manner, as linguistically correct as possible, and without the use of profanity and other words commonly considered offensive.
3. It is forbidden to post reviews:
   a) without first using the Store.
   b) which meet the characteristics of an act of unfair competition within the meaning of Article 3 of the Act of 16 April 1993 on combating unfair competition.
   c) personal rights of the Seller or a third party.
   d) by paid users, in order to artificially increase or lower the rating of the Product.
4. The Seller may at any time verify whether the reviews posted are in accordance with the Terms and Conditions, and in particular whether they come from Customers who have actually purchased the Product.
5. In case of any doubts of the Client regarding the reviews, the Client may submit the review to the Seller for verification. Upon receipt of a report from the Client, the Seller will take actions appropriate to the capabilities available to verify the review.
6. In the event of posting a review that does not meet the requirements provided for in the Terms and Conditions, the Seller may refuse to publish the review or remove it.

§ 12 Final provisions

1. Customers may access these Terms and Conditions at any time via the link provided on the Online Store's website. The Terms and Conditions may be recorded, obtained and reproduced by printing them out or saving them on an appropriate data carrier.

2. The provisions of these Terms and Conditions are not intended to exclude or limit any rights of Consumers, as well as Entrepreneurs with consumer rights, granted to them under mandatory provisions of law, including in particular the Act of 30 May 2014 on Consumer Rights and the Act of 23 April 1964 on the Civil Code. In the event of a possible, unintentional non-compliance of the Terms and Conditions with the above provisions, these provisions shall prevail and shall be applied by the Seller.
3. If any provision of these Terms and Conditions is found to be unlawful, void or otherwise unenforceable to the extent permitted by law, it shall be excluded in such circumstances. In other respects, the Terms and Conditions remain in force.
4. The Seller may amend the provisions of the Terms and Conditions after informing the Customers in advance by publishing the uniform text of the Terms and Conditions on the website of the Online Store. Amendments to the Terms and Conditions or new content of the Terms and Conditions shall enter into force after 14 days from the date of placing the new content of the Terms and Conditions on the Online Shop website.
5. Orders placed during the validity of the previous version of the Terms and Conditions will be executed in accordance with its provisions.
6. All graphic elements of the Online Shop, the technical solutions used in it, the content elements, as well as the manner in which the graphic elements and content are presented (layout), as well as the software, databases and other materials placed within the Online Shop are subject to the Seller's copyright and are subject to protection in accordance with the provisions of the Act of 4 February 1994 on Copyright and Related Rights.
7. In order to use the Online Shop, the Seller grants the Customers a non-exclusive, non-transferable, non-transferable Licence to use the Online Shop granted for the duration of the use of the Online Shop. Under the granted License, the Client is only entitled to temporarily duplicate the Online Shop by displaying it in a web browser, as well as saving temporary files in order to use the available functionalities in a manner consistent with these Terms and Conditions.
8. These Terms and Conditions shall be governed by Polish law and shall be subject to the jurisdiction of the Polish courts. The choice of Polish law does not deprive the Consumer of the protection granted to him on the basis of provisions that cannot be excluded by contract, under the law that would be appropriate in the absence of a choice of law.